



NETSCAPE

Year 2000 Compliance for Netscape Navigator 2.02, 3.0x, Netscape Communicator 4.0x and Mission Control Desktop 4.0x

Dear Valued Netscape Customer:

Netscape Communications Corporation ("Netscape") confirms that Navigator 2.02, 3.0x, Netscape Communicator 4.0x and Mission Control Desktop 4.0x ("Client Products") have been tested to certify that they are each "Year 2000 Compliant", as defined below, when configured and used in accordance with the related documentation; provided the underlying operating system ("OS") of the host machine, and any non Netscape-owned software provided with or in the host machine or Client Products, also are Year 2000 Compliant.

Generally, there is no user interface for input of date data into the Client Products as defined above. Accordingly, users cannot, for the Client Products, change the date through the Navigator or Communicator interface. Display of date information through the user interface is dependent on the date data provided by the underlying OS, and should be correct if that OS is year 2000 compliant. Concerns regarding Year 2000 Compliance of the host OS or other software should be directed to the OS or software provider. Netscape will continue to test future versions of Navigator and Communicator for Year 2000 Compliance.

Netscape performed operational tests of the history, cache, bookmarks, cookies, mail, Java, and JavaScript functionality of the Client Products using a number of dates including, but not limited to December 31, 1999; January 1, 2000; February 28, 2000; February 29, 2000; March 1, 2000; and dates following the Year 2000 (to the limits of the platform's OS). According to our tests, the Client Products should not abnormally end or provide incorrect or invalid results due to date data, including dates that represent a different century, provided the underlying OS and other software are Year 2000 Compliant.

Netscape has not tested this software on all platforms or all versions of operating systems that it currently supports. Therefore, it is imperative that the user of the software verify that the underlying operating system and platform support the transition to the Year 2000.

Year 2000 Compliant is defined as the ability to: (i) correctly handle date information needed for the December 31, 1999 to January 1, 2000 date change; (ii) function according to the related documentation accompanying the Client Products needed for the December 31, 1999 to January 1, 2000 date change, without changes in operation resulting from the advent of the new century assuming correct configuration; (iii) where appropriate, respond to two digit date input in a way that resolves the ambiguity as to century in a disclosed, defined and predetermined manner; (iv) if the date elements in interfaces and data storage specify the century, store and provide output of date information in ways that are unambiguous as to century; and (v) recognize Year 2000 as a leap year.

If you are currently implementing a non-compliant version of any Netscape Communications Client Product, please contact the Netscape Corporate Sales Department at 650.937.2555.

If you require a hard copy of this document or further information, please visit our Customer Service home page and complete the Year 2000 Compliance Request form at the following URL location: http://home.netscape.com/support/customer_service/form.html

THIS COMPLIANCE STATEMENT IS NOT A WARRANTY. NETSCAPE DISCLAIMS ALL LIABILITY IN CONNECTION WITH THIS STATEMENT.

Thank you for your continued support of Netscape Communications Corporation and its products.

Sincerely,

Netscape Communications Corporation

**Netscape
Communications
Corporation**

**501 East Middlefield Road
Mountain View, CA 94043**

**Telephone: 650.254.1900
Facsimile: 650.528.4124**

FREQUENTLY ASKED QUESTIONS

for Netscape products Navigator 2.02, 3.0x, and Netscape Communicator 4.0x

What is the Netscape's definition of Year 2000 compliant?

"2000 compliant", with respect to specific products, means that such products do not abnormally end or provide incorrect or invalid results due to date data, either before, during, or after the transition from December 31, 1999, to January 1, 2000.

What is the Year 2000 compliance status of Netscape's products?

Because most of its products do not have user interface for the input of date data into the software and because Netscape performs extensive year 2000 compliance testing, Netscape believes, to its best knowledge, that Navigator 2.02, 3.0x, and Netscape Communicator 4.0x (the Products) are year 2000 compliant, as defined above; provided, however, that the underlying OS and other software are year 2000 compliant. However, Netscape makes no representation or warranty that any of its Products, when used together with other software, including, without limitation, conjunctive software, and underlying operating systems (OS), will be year 2000 compliant.

Are there any existing Netscape products that are not Year 2000 compliant?

Netscape is generally unaware that any of the Products, as defined above, when considered alone (without other software and OS) are non-compliant.

With its current or past product line, has Netscape experienced any difficulties processing dates containing the Year 2000 and beyond, or any dates that end in 99 or 00?

To its best knowledge, Netscape has experienced no problems with the Products in processing these dates. However, problems may arise when the Products are used together with other software and OS.

The Year 2000 is a leap year. Does Netscape's product recognize this and process data accordingly?

Netscape's operational tests took into consideration the year 2000 leap year (February 29) (to the limits of OS). According to these tests, the Products should not abnormally end or provide incorrect or invalid results due to date data, including dates that represent a different century, provided the underlying OS and other software are year 2000 compliant. Whether the Products, when used together with other software and OS, recognize the year 2000 leap year must be determined on a case by case basis.

Are there any software co-requisites that need to be in place for Netscape's software to operate correctly, e.g., support utilities that may only function correctly with particular levels of sub-system software?

To its knowledge, no software co-requisites are necessary for the Products. However, to make a full assessment of year 2000 compliance, other software and OS to be used together with the Products must be similarly assessed.

What type of documentation will be or is currently available to assist in any required upgrades of your software to Year 2000 compliance? Do any of Netscape's products require any upgrades to make them Year 2000 compliant?

To its knowledge, the Products will not require upgrades to become year 2000 compliant. This analysis may change, however, when the Products are combined with other software and OS.

Within many IT products there exists a small data holding (e.g. Control tables or configuration files) that are integral to the product (e.g. DB2's catalogue). These data holdings may require conversion to make them year 2000 compliant.

To its knowledge, the Products do not require conversion of data holdings or configuration files in order to achieve year 2000 compliance. Therefore, when viewed in isolation, no upgrades or translations should be required for macros or ancillary software utilities. This analysis may change, however, when the Products are combined with other software and OS.

What tests have been conducted to ensure that Netscape's products are year 2000 compliant and will correctly process dates up to and beyond 31st December 1999?

Netscape has performed extensive operational tests of history, cache, bookmarks, cookies, mail, Java and Javascript to assess their functionality in processing post-2000 dates and to certify that the Products should properly process and use dates before, during and after the transition from December 31, 1999, to January 1, 2000, provided the underlying operating system (OS) of the host machine is year 2000 compliant. According to our tests, the Products should not abnormally end or provide incorrect or invalid results due to date data, including dates that represent a different century, provided other software and OS are year 2000 compliant. Netscape will continue to test future versions of the Products for year 2000 compliance.

Does Netscape have any further information or recommendations for Netscape users that will assist in ensuring Year 2000 Compliance?

Netscape strongly recommends that all users address the issue of year 2000 compliance with other suppliers of their software, including conjunctive software, and OS that underly or work with the Products.